



The survey is implemented according to the RA Law on National Statistics

Departure Survey

Confirmed by August 2006 Resolution of
the RA National Statistical Council

One-Time Observation Questionnaire

Anonymity and confidentiality of the provided information is guaranteed by law

1. What is your country of citizenship? country code¹
(please, specify "stateless" for stateless persons)

2. What is your main country of residence?

2.1 Do you serve in an embassy, consulate or on a military base? Yes ☐ No ☐

Note: DISCONTINUE the survey for RA residents and those serving in an embassy, consulate or military base.

3. When did you arrive Armenia? Day Month Year How many days did you stay?

Note: DISCONTINUE the interview if the visitor has not stayed at least 24 hours or stayed longer than one year

4. Do you have Armenian ancestry? Yes ☐ No ☐

5. To which of the following age group do you belong?

17 or younger ☐ 18 – 35 ☐

36 – 55 ☐ 56 and over ☐

6. Gender:

Male ☐ Female ☐

7. What was the primary purpose of your trip ? (mark X in the appropriate box – one answer only)

7.1 business/conference	<input type="checkbox"/>	7.5 holiday and leisure	<input type="checkbox"/>
7.2 employment	<input type="checkbox"/>	7.6 active participation at sport or cultural events	<input type="checkbox"/>
7.3 education	<input type="checkbox"/>	7.7 visiting friends and relatives	<input type="checkbox"/>
7.4 health treatment	<input type="checkbox"/>	7.8 other	<input type="checkbox"/>

If Holiday and leisure: Continue, Otherwise Go To Question 9

¹ The country code is mentioned by coder.

8. What was the main reason for choosing Armenia as your holiday destination? (multiple answers allowed)

8.1 nature ☐

8.5 ecotourism / adventure tourism ☐

8.2 historical/cultural attractions ☐

8.6 Armenian heritage ☐

8.3 pilgrimage ☐

8.7 other ☐

8.4 special interest tours ☐

9. Have you visited Armenia before?

Yes ☐ No ☐

If Yes: Continue, Otherwise Go To Question 11

10. If yes, how many times have you visited Armenia before?

1 prior visit ☐ 2 prior visits ☐ 3 or more prior visits ☐

11. What were your main sources of information on Armenia? (multiple answers allowed)

11.1 friends and relatives ☐

11.2 previous visits ☐

11.3 tour operator/travel agent ☐

11.4 newspaper ☐

11.5 travel guidebooks ☐

11.6 radio/tv ☐

11.7 internet which web site(s) ☐ please specify which site _____

11.8 travel magazines ☐ please specify _____

11.9 other ☐ please specify _____

12. Was any part of your travel purchased online?

Yes ☐ No ☐

If Yes: Continue, Otherwise Go To Question 14

13. Please name the company or the website where the booking was made:

Hotel _____

Flight _____

14. Where did you stay during your visit ? (please, specify the number of nights in each type of accommodation)

14.1 hotel ☐

14.4 friend's or relative's house ☐

14.2 rental apartment ☐

14.5 spa ☐

14.3 B&B/ hostel ☐

14.6 other accommodation ☐

15. Please indicate the locations you visited and the number of nights stayed in each place. (Mark O if you visited a location but did not stay overnight)

- | | |
|---|----------------------|
| 15.1 Yerevan | <input type="text"/> |
| 15.2 Mount Aragats, Oshakan, etc. (Aragatsotn Marz) | <input type="text"/> |
| 15.3 Echmiadzin, Sardarapat, Zvartnots, etc. (Armavir Marz) | <input type="text"/> |
| 15.4 Lake Sevan (Gegharkunik Marz) | <input type="text"/> |
| 15.5 Garni, Geghard, Tsakhkadzor – winter sports and ski resort (Kotayk Marz) | <input type="text"/> |
| 15.6 Vanadzor, Akhtala, Haghpat, Sanahin Monasteries, etc. (Lori Marz) | <input type="text"/> |
| 15.7 Gyumri, Marmashen Monastery, etc. (Shirak Marz) | <input type="text"/> |
| 15.8 Dilijan, Haghartsin, Goshavank Monasteries, Makaravank (Tavush Marz) | <input type="text"/> |
| 15.9 Noravank, Jermuk spa resort (Vayots Dzor Marz) | <input type="text"/> |
| 15.10 Khor Virap Monastery, etc. (Ararat Marz) | <input type="text"/> |
| 15.11 Tatev Monastery, Khndzoresk [Cave City], Zorats Karer, etc. (Syunik Marz) | <input type="text"/> |
| 15.12 Republic of Nagorno Karabakh | <input type="text"/> |

16. Are you travelling on a package tour, did your company make travel arrangements or did you make your own travel arrangements

- | | |
|---|----------------------|
| 16.1 Package Tour | <input type="text"/> |
| 16.2 Myself, my company/partner company | <input type="text"/> |

If Package Tour: Continue, Otherwise Go To Question 19

17. How much did you pay for your package tour including yourself and your family members if any?

- Amount Currency Code
- 17.1 How many persons does this expenditure cover?
- 17.2 Does this package price include international transportation? Yes No
- 17.3 If no, how much did you (and your family members, if any) spend on international transportation? Amount Currency Code
- 17.4 Does the package price include stays in other countries?
- If yes, please indicate where _____

18. In all, how much did you (and your family members travelling with you, if any) spend during your stay here in Armenia (excluding all pre-paid expenditure items)?

Amount Currency Code

Now go to question 21

For Visitors that have made their own travel arrangements or whose companies have made arrangements

19. In all, how much did you (and your family members travelling with you, if any) spend prior to and during your stay in Armenia

19.1 Amount Currency Code

19.2 How many persons does this expenditure cover?

20. Please indicate, to the best of your ability, how much you spent on the following items prior to and during your stay in Armenia

	Amount	Currency
20.1 International Transportation	<input type="text"/>	<input type="text"/>
20.2 Accommodation (including room charges, food/beverage, etc)	<input type="text"/>	<input type="text"/>
20.3 Restaurants and bars (outside places of stay)	<input type="text"/>	<input type="text"/>
20.4 Organized sightseeing tours, excursions and activities	<input type="text"/>	<input type="text"/>
20.5 Domestic ground transportation (car rental, petrol, taxi)	<input type="text"/>	<input type="text"/>
20.6 Handicrafts and Souvenirs	<input type="text"/>	<input type="text"/>
20.7 Other spending (service, etc.)	<input type="text"/>	<input type="text"/>
20.7 How many persons does this expenditure cover?	<input type="text"/>	

For all visitors

21. If you ever used any of the following, how would you, in general, rate the quality? Would you say it was: 5 – Excellent, 4 – Good, 3 – Satisfactory, 2 – Poor, 1 – Very Poor

21.1 hotels	<input type="text"/>	21.6 international transportation	<input type="text"/>
21.2 restaurants	<input type="text"/>	21.7 local roads	<input type="text"/>
21.3 spas	<input type="text"/>	21.8 attractions (museums, galleries, etc.)	<input type="text"/>
21.4 tour operators	<input type="text"/>	21.9 guide services	<input type="text"/>
21.5 general value for money	<input type="text"/>	21.10 efficiency of border services	<input type="text"/>

22. Do you have an interest or plan to visit Armenia again?

yes no

23. Would you recommend Armenia to your friends and relatives for a holiday visit?

yes no

Thank you for the interview

	Interviewer (S.N., number)	Questionnaire number	Date	Place of completion (airport, cross-border)	Code ¹	Flight Number	Country's means of transportation Armenian – 1 Non Armenian - 2
Inbound							
Outbound							